

TRUENORTH

POWERED BY GREE

LICENSED DEALER WARRANTY PROGRAM

SIMPLE, HASSLE-FREE



TRUENORTHBYGREE.CA

PARTS READY SAME DAY

Order placed by 2:00 pm EST, ready to be picked up on the same day.

Restrictions apply for extended warranty programs. Visit <https://truenorthbygree.ca/warranty-registration/> for more details.

In jurisdictions where warranty benefits conditioned on registration are prohibited by law, registration is not required.

TECHNICAL SUPPORT

Contact our technical support team for any issues or questions.

T: +1888-909-4835

E: warranty@truenorthbygree.ca

TO ORDER PARTS

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E: warranty@truenorthbygree.ca

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If a residential application is not registered within 60 days of installation, the owner will receive the standard 7-year parts and 7-year compressor warranty.



All Indoor and Outdoor Unit model and serial numbers must be entered in order to complete the online registration.

*When registering a new Indoor or Outdoor Unit, all existing equipment model and serial numbers must be entered in order to complete the online registration.



Commercial applications receive 5/7 year parts & compressor warranty.

Restrictions apply for extended warranty programs. Visit <https://truenorthbygree.ca/warranty-registration/> for details.

In jurisdictions where warranty benefits conditioned on registration are prohibited by law, registration is not required, and the "Standard" warranty period shown will apply for residential applications.